



QUALITY POLICY

Najma Consultancy is committed to ensuring all services offered conform to the quality and the standards expected by and agreed with the customer through understanding all the requirements of ISO/IEC 17020.

The quality of services that Najma Consultancy provides shall instill trust of customers, company members and stakeholders, and the community in our commitment to provide customer satisfaction. We continuously improve our business processes while meeting or exceeding legal or regulatory requirements and appropriate international standards. Our customers are entitled to expect that the services cover their requirements in the statutory and regulatory requirements.

We recognize that the skills and involvement of our employees are essential for understanding and fulfilling the needs of our company and customers. Our personnel shall be competent with Quality Management systems used in the company; and continuously implement these policies and procedures in their working environment.

We at Najma Consultancy undertake the obligation to implement the quality policy throughout the company and observe all its provisions and committed to attaining this goal with enthusiasm, professionalism, team spirit, and with high sense of responsibility. We are committed to managing quality management systems effectively by developing, implementing, and maintaining a best practice, process-oriented, integrated management system. The policy will be communicated to all employees and will be subject to periodic review to ensure continued effectiveness.

Najma Consultancy services provided are in accordance and compliance with UAE laws and regulations, International standards for the inspections, other appropriate standards, and customer requirements.

The company ensures that staff will be made available to independent from the rest of the organization perform inspection activities as per the agreed Inspection Scheme. All inspection activities by the company Inspection department will be carried

Najma Consultancy's top management is committed to complying with ISO/IEC 17020 requirements and performing the activity impartially and with confidentiality.

Mr. Rohitashwa Mishra
CEO
Date- 01-09-2021

